

#### PRESENTS

## **FAMILY CONNECTIONS**



""NAVIGATING FAMILY SUPPORT"

## DISCLAIMER

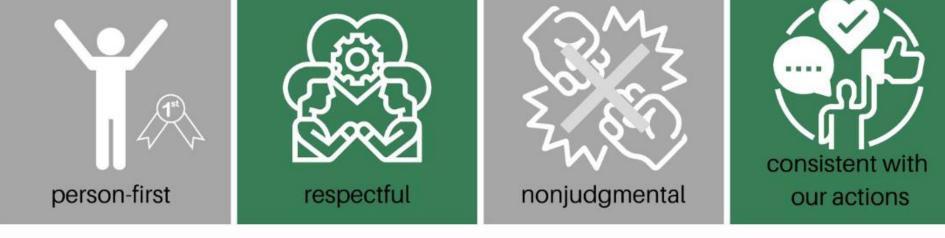
The National Family Support Technical Assistance Center of Excellence (COE) Grant #1H79F6000160-Fam-CoE is supported by SAMHSA of the U.S. Department of Health and Human Services (HHS) as part of a financial assistance award with 100% funding by SAMHSA/HHS.

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# **AGREEMENTS FOR OUR MEETING**

MAKE SPACE FOR ALL VOICES.

PRACTICE THE "VEGAS RULE." WHAT IS SAID HERE, STAYS HERE.

SHARE QUESTIONS OR COMMENTS IN THE CHATBOX AT ANY TIME!

RAISE YOUR "HAND" TO ASK QUESTIONS DURING OPEN CONVERSATION.

FOCUS ON OUR FUTURE OPPORTUNITIES, STRENGTHS, AND SOLUTIONS.

BE OPEN TO LEARNING FROM EACH OTHER.

TAKE BREAKS WHEN NEEDED - MOVE, EAT!

FOR TECHNICALASSISTANCE: WRITE IN THE CHAT BOX AND SOMEONE WILL HELP YOU.

#### **HAVE FUN!**







# **TODAY'S DISCUSSION**

#### **LEARNING OBJECTIVES**

Learn how Family Peer Specialists support families trying to navigate systems for their child of any age experiencing mental health and/or substance use challenges.

Couple your lived experience with education and knowledge as children experiencing mental health challenges enter different stages.

Acceptance Factor: By accessing support, parents and caregivers are better able to help their child at every stage of development.

#### Meri Viano

**Presenters:** 

Associate Director Parent/Professional Advocacy League



**Dana Asby** 

Director NFF/NFSTAC







The reason I work so hard for all children







## **PPAL SUPPORT**

- Lived Experience
- 1-to-1 Support
  - Information and Referral
  - o System Navigation
  - Crisis, Strategy, Learning and Connections
- Support Groups & Trainings
- System Advocacy
- Advocacy in Legislative Priorities/Budget's
- Social Media connections



FECHNICAL ASSISTANCE CENTER



#### **MA PEER WORKFORCE COALITION**



(mapeerworkforce.org)

The Massachusetts Peer Workforce Coalition is a collective of peer support and lived experience professional leaders,

the first of its kind in the United States. We represent Peer Recovery Coaches (RCs), Certified Peer Specialists (CPSs), Community Health Workers (CHWs), Family Partners (FPs), Young Adult Peer Mentors (YAPMs), and Certified Older Adult Peer Specialists (COAPSs).

Our goal is to bring together the collective voices of people with lived/living experiences so that they can shape policies that impact our work.

#### **HOW DID IT ALL START?**

Established in 2018, the Massachusetts Peer Workforce Coalition (MAPWC) was started through a Statewide Consumer Networking grant awarded by the Substance Abuse Mental Health Services Administration (SAMHSA). In our early inception, when first awarded the SCN grant, a group of Mental Health and Substance Use Recovery Peer Supporters came together and formed Massachusetts United for Connection and Healing (MUCH), after many listening sessions, and advisory groups, training, and coalition meetings MUCH expanded its reach. It wasn't until the leaders of several prominent peer support training, advocacy, and credentialing organizations came together across peer professions, that what is now known as the Massachusetts Peer Workforce Coalition (MAPWC) was formed.

#### **SNAPSHOT IN MASSACHUSETTS!**

Coverage by insurance both medicaid and private:

> -Family Partners -Recovery Coaches -Community Health Workers

-Certified Peer Specialists and Young Peer Specialists

- Peer Run Respites- 4 in the state.

Where do we want to go: -Certification of "ALL" Speciality service -People hired in the field on board of licensing -Equal Pay -Value and Collaboration within the roles



#### 118 Family-Run Organizations



Find your local family-run organization <u>here</u>!

**Peer support** from those who have cared for a family member with mental health and/or substance use challenges

- Listen and relate to families' concerns, challenges, and needs
- Normalize mental health and substance use challenges
- Share successes and challenges to co-learn
- Provide resources to reduce
  discrimination and access services







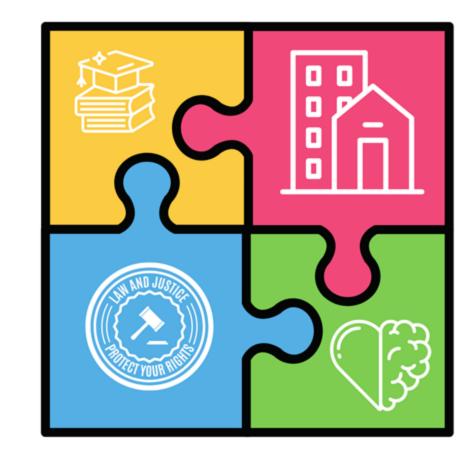


**Coaching** to become confident advocates for their children's needs and family-driven systems

- Methods for **speaking their values**
- A road map to becoming equal partners with professionals in service delivery
- Strategies for **promoting the best** interests of their children
- Speak out against discrimination

*Navigation* of multiple childserving and adult systems

- Education: Attend IEP meetings, advocate for services
- Mental Health and Health Care: Provide support to find transportation to appointments, demystify insurance
- Justice: Prepare families for experience, find representation
- Housing: Connect families to temporary housing, support permanent housing applications







**Strategies** for self-care and supporting family members' mental well-being

- Self-care and community care strategies
- Conflict resolution skills
- Strategies for **specific** mental health and substance **challenges**
- Connection to mental health and substance use providers
- **Resources** for **crisis** prevention and care



#### **Development of the National Certification**

- NFF collaborated with family organizations, researchers, and treatment providers
- Collected and organized information about family support services in systems of care and other settings
- The Parent Partner Assessment Workgroup met regularly in 2009-2010
- National group of representative volunteer SMEs completed a Job Task Analysis that led to 5 core competencies
- An exam was created to assess knowledge, skills, and attitudes within each of the core competencies





### **Family Peer Specialist Certification**



- Lived experience as a parent or primary caregiver of a child—across the lifespan—with emotional, developmental, behavioral, mental health, and/or substance use challenges
- 88 hours of training in 5 CFPS Core Competencies:
  - 1. Wellness and Resiliency
  - 2. Effecting Change
  - 3. Resources and Natural Supports
  - 4. Systems Knowledge and Navigation
  - 5. Professional Responsibilities
- 1,000+ hours of paid or volunteer FPS work
  - 20+ hours supervised
- Pass the National Certification Exam

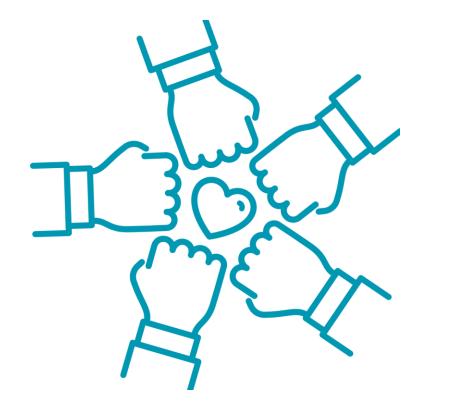
### **Benefits of National Certification**

- Ensures uniformity of core knowledge by practitioners
- Endorses continuing professional development and credibility
- Advances uniform standards and scope of practice
- Promotes ethical practice
- Endeavors to protect the families
- Nationally recognized and reliable examinations
- Increased professional recognition and acceptance
- Job opportunities and reciprocity for holders of the CFPS credential





# Reasons to Integrate Family Peer Specialists into Support Teams: Families Benefit



- Lived experience helps family members feel more comfortable engaging with the behavioral health and related systems
- Reduction in family members' stress related to system navigation, resulting in deeper and more sustainable engagement with support services
- Better holistic outcomes for families as needs outside of the clinical environment are addressed



## **Stay in Touch!**

Dana Asby

Director, National Certification

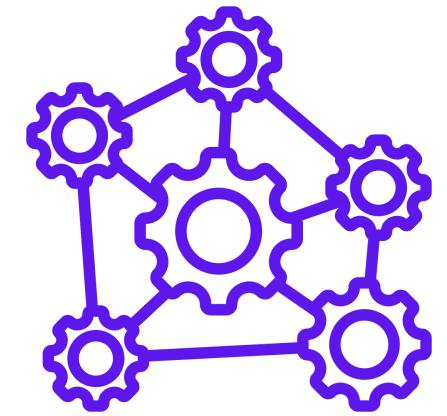
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#### **NATIONAL FEDERATION OF FAMILIES** Bringing Lived Experience to Family Support

www.ffcmh.org

# Reasons to Integrate Family Peer Specialists into Support Teams: Systems Benefit

- Systems collaboration enhanced
- Cost savings
  - Families move through systems quicker
  - Families need less assistance from systems
- More sustainable relationships that lead to maintained **recovery earlier**
- Reduction of peer drift for adult peers
- Higher productivity for clinicians
- Happier families give more referrals





# **PRESENTER INFORMATION**

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## **COMING IN JUNE**







# FAMILY CONNECTIONS



